

CHRISTIAN A. HANKEL

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QUALIFICATIONS PROFILE

- CREATIVE, VISIONARY THINKER with the proven ability to conceptualize, plan, and execute complex projects.
- FOCUSED, GOAL-ORIENTED PROBLEM SOLVER effective in both leadership and support roles.
- EXPERIENCED FRONT END WEB DEVELOPER with 15 years in the software development field.
- SELF-MOTIVATED TEAM PLAYER with strong communication and interpersonal skills.

EDUCATION

BA Computer Science – University of Missouri-Kansas City 2001
BA English – University of Missouri-Kansas City 1991

TECHNOLOGY STACK

HTML5, CSS3, SASS, LESS, Javascript ES6, React, Knockout, jQuery, Gulp, Node, JSON, Ajax, SQL, Git, TFS, Visual Studio, Photoshop, Agile, Scrum, Kanban

EXPERIENCE

EPIQ SYSTEMS – Kansas City, MO 12/2011 – present
End-to-end software and services for the legal profession – www.epiqsystems.com

Software Engineer

TEAM LEAD

- Act as point of contact between management and software development team.
- Coordinate with other team leads, BAs, and product managers to plan and execute technology upgrades, feature development, and releases.
- Organize and support team development efforts. Encourage team communication and cohesiveness.
- Maintain physical and online Kanban boards.
- Produce documentation of team processes.

DEVELOPER

- Create new modules and components, using the appropriate mix of React, Knockout, ES6, SASS, and HTML.
- Maintain legacy code for bug fixes and enhancements.
- Analyze User Stories for clarity and completeness.
- Analyze databases and queries to identify and repair data bugs.
- Serve on production support rotations to provide expertise on the eDiscovery software.

UI LEAD

- Provide UI advice and expertise across all development teams.
- Maintain UI component library to store tested, vetted controls for reuse.
- Maintain UI guidelines and best practices documentation. Provide training for new hires and refresher training for developers.

UX LIAISON

- Act as point of contact between development teams and UX designers.
- Analyze and discuss wireframes and comps to understand design intention, possible pitfalls, etc.
- Break down UX designs into components. Determine where existing components can be used to fulfill design. Identify new elements that can be reusable.

PROCESS & TECHNOLOGY ADVOCATE

- Advocate for adherence to Agile methodologies, to increase development quality and speed.
- Research modern processes and stack technologies to identify advances that could improve our software. Make the case for appropriate process adjustments or stack updates to management.
- Facilitate process experimentation at team level to find best workflow and outcomes.
- Support adoption of new technologies, most recently the switch from TFS to Git and the addition of React to our stack.
- Encourage and facilitate documentation of processes.

VML – Kansas City, MO

1/2008 – 12/2011

Full-service digital marketing agency with global client list – www.vml.com

Interactive Web Developer

- Worked with account managers, art directors, and backend developers to design, implement and maintain the websites of several major corporations. Consulted on the process from early in the creative/planning phase to provide suggestions for efficient design. Worked closely with team to fully meet client expectations and to suggest improvements. Worked with backend developers to properly access backend functionality.
- Created lean, standards-compliant CSS and HTML/XHTML.
- Conceived and coded jQuery and Javascript solutions.
- Worked to move clients into HTML5 and CCS3 for desktop and mobile platforms.
- Translated creative mockups into Velocity and JSP templates.
- Built out channel structures in CMS, including Teamsite, Sharepoint, Sitecore, Vignette, and Ektron
- Tested sites across multiple browsers, tweaking CSS and content to achieve consistency in look and performance.
- Managed flow of site testing, approval and launch.

LILLIBELLE – Kansas City, MO

3/2006 – 1/2009

Children's specialty clothing boutique located on the Country Club Plaza.

Owner/Web Developer/Marketer

OWNER

- Developed, launched, and operated successful small business.
- Active in all aspects, including planning, purchasing, employee relations, bookkeeping, etc.

MARKETER

- Developed company branding.
- Conceived and designed email marketing campaigns and all printed materials.
- Conceived and wrote all copy for website, press releases and promotional materials.

WEB DEVELOPER

- Designed and implemented website, including layout, navigation, images and copy.
- Partnered with outside development team to design e-store.

KANSAS CITY LIFE – Kansas City, MO

3/2005 – 3/2006

National insurance company offering life, annuity, group products, final expenses and income replacement protection – www.kclife.com

Database Developer/Market Analyst

DATABASE DEVELOPER

- Designed, implemented, and maintained databases used to store and analyze insurance market data.
- Provided departmental and corporate technical assistance and problem resolution.

MARKET ANALYST

- Compiled data, provided analysis, and presented information for lead production and marketing initiatives.
- Served as a coach and technical mentor to the marketing team.
- Contributed to the improvement of departmental and operating efficiencies for all lead generation programs as well as other marketing activities.

CHARTER FUNERALS – Kansas City, MO

3/2002 – 2/2005

Regional funeral and cemetery service provider located throughout MO, KS, and TX – www.charterfunerals.com

Software Application Developer

MOBILE APPLICATION DEVELOPER

- Designed and coded multi-state insurance sales program for mobile devices.
- Developed testing procedures and detailed documentation.

APPLICATION DEVELOPER

- Researched, designed and coded multi-use NACHA, including FTP interfaces, download verifications, archives and fail-safes.
- Created cemetery mapping module.
- Designed and coded graphing module for data analysis, programs to import data from acquired businesses, and reporting modules for tracking sales by multiple parameters.

DOCUMENTATION

- Analyzed undocumented legacy system, wrote detailed overview and module documentation, produced module dependency charts and data file descriptions.

MAINTENANCE

- Converted two major software systems from obsolete language to newest version of company's main development language.
- Updated interface and altered code to allow use of external printing modules.
- Tested, debugged and re-launched systems.